



KENDOX INFOSHARE FOR SAP S/4HANA PUBLIC CLOUD

Automated processing of Customer orders with SAP S/4HANA Public Cloud

With **Kendox InfoShare**, you can automatically extract data from customer orders. This frees sales teams from manual data entry, allowing them to spend more time on value-adding tasks. After extraction, the system processes and validates the information and exports the structured data to **SAP S/4HANA Public Cloud**.

Automating the processing of customer orders with Kendox InfoShare offers a number of benefits. By using Optical Character Recognition (OCR) combined with Artificial Intelligence (AI) to recognise text and validate document data, **Kendox InfoShare** enables efficient processing of customer orders. This results in significant efficiency gains by reducing manual data entry and speeding up the entire order fulfilment process. At the same time, costs are saved as fewer manual steps are required.

Using **Kendox InfoShare** improves the accuracy of processing, as the software is designed to automatically capture and validate customer and product master data from the **SAP S/4HANA Public Cloud**. By automatically creating sales orders in the ERP system, companies receive real-time information on order status and can respond quickly to customer requests.

In addition, **Kendox InfoShare** is a scalable solution that can easily handle increasing order volumes. This allows companies to manage growth without compromising efficiency or data integrity. Overall, **Kendox InfoShare's** automated, software-based customer order processing provides a reliable and efficient solution for optimising the order process and increasing customer satisfaction.



YOUR BENEFITS

- ✓ Increased efficiency through automated processing
- ✓ Cost savings through reduced manual intervention
- ✓ Archive connection via the certified **InfoShare DocumentServer CMIS** and **Indexdownload CMIS**
- ✓ Real-time information about the order status
- ✓ Scalability - the system grows with your needs
- ✓ Audit proof storage of documents

Value-added processes with Kendox InfoShare for SAP S/4HANA Public Cloud

DOCUMENT DATA EXTRACTION

A convenient 'capture' process automatically extracts all relevant information from the documents using optical character recognition (OCR) and AI support. The extracted data undergoes additional 'data validation', which compares the extracted information with master data such as customer and product master data from **SAP S/4HANA Public Cloud** or other external data sources (e.g. as part of a customer or product match). Documents that cannot be reliably recognised are sent for manual verification or correction.

CONVENIENT ARCHIVING OF OUTGOING DOCUMENTS AND EXTERNAL ATTACHMENTS

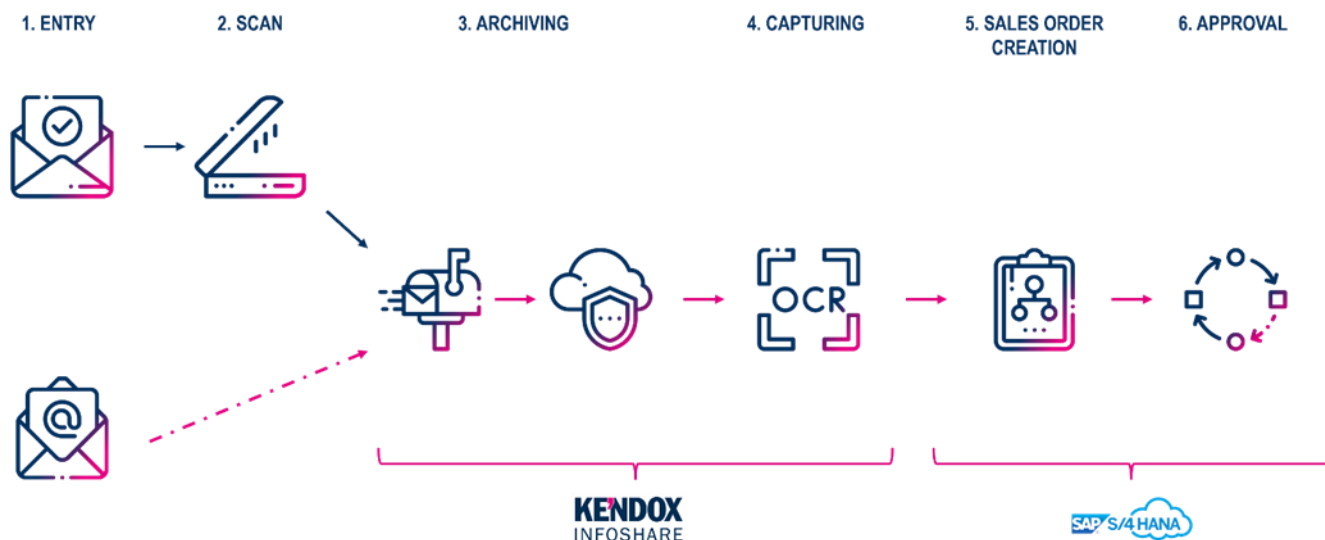
Documents generated by **SAP S/4HANA Public Cloud** can be automatically archived in **Kendox InfoShare**. Outbound documents and external attachments are automatically archived via the SAP-certified **InfoShare DocumentServer CMIS** using secure, encrypted HTTPS connections. In addition, all relevant document metadata is automatically enriched via **InfoShare Indexdownload CMIS**, enabling efficient and comprehensive search via the **Kendox InfoShare Web Client**, which is intuitive and independent of ERP access.

DIRECT ACCESS TO CUSTOMER ORDERS AND OTHER DOCUMENTS

Documents stored in **Kendox InfoShare** can be opened quickly and easily directly from the **SAP S/4HANA Public Cloud**. This enables a quick view of the original document and other documents such as order confirmations or customer invoices at any time. Access to the document is seamless - there is no need to manually switch to another application.

ORGANISATION AND STRUCTURE WITH THE KENDOX INFOSHARE ORDER FILE

Other options include the use of the **Kendox InfoShare** digital order file, which allows you to organise all documents relating to a business transaction in a structured, secure and accessible way. Functions such as deadline monitoring, escalation management, template management and ad hoc workflows ensure that you always have the necessary transparency and overview.



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