

KENDOX INFOSHARE FOR SAP S/4HANA PUBLIC CLOUD

Automated processing of customer orders with SAP S/4HANA Cloud

Kendox InfoShare automatically extracts data from sales orders. This frees sales teams from manual data entry, allowing them to spend more time on value-adding tasks. After extraction, the system processes and validates the information and exports the structured data to **SAP S/4HANA Cloud**.

Automated, software-based processing of customer orders with **Kendox InfoShare** offers several benefits. By using OCR combined with Artificial Intelligence (AI) for text recognition and validation of document data, **Kendox InfoShare** enables efficient processing of customer orders. This results in a significant increase in efficiency by reducing manual data entry and speeding up the entire order processing process. At the same time, costs are saved as fewer manual steps are required.

Kendox InfoShare improves processing accuracy because it is specifically designed to automatically capture and validate customer and product master data from **SAP S/4HANA Cloud**. By automatically creating sales orders in the ERP system, companies receive real-time order status information and can quickly respond to customer needs.

In addition, **Kendox InfoShare** is a scalable solution that can easily handle increasing order volumes. This allows companies to manage growth without compromising efficiency or data integrity. Overall, automated, software-based customer order processing with **Kendox InfoShare** provides a reliable and efficient solution for optimizing the order process and increasing customer satisfaction.



BENEFITS

- Increased efficiency through automated processing
- Cost savings through reduced manual labor
- Improve accuracy and error reduction
- Real-time order status information
- Scalability - the system grows with your needs
- Audit proof storage of documents



E-MAIL INTEGRATION

Incoming orders sent by e-mail to a central mailbox (e.g. info@firma.com) can be automatically extracted from the e-mail, archived in **Kendox InfoShare** in a legally compliant manner and simultaneously fed into a follow-up process.



DOCUMENT CAPTURING

A convenient 'capture' process automatically extracts all relevant information from the documents using optical character recognition (OCR) and AI support. The data extracted in this way can be subjected to additional 'data validation', which matches the extracted information against master data, such as customer and product master data from the **SAP S/4HANA Cloud** or other external data sources (e.g., as part of a customer or product reconciliation). Documents that could not be reliably recognized are subjected to a manual "validation step".



ARCHIVING OUTGOING INVOICES AND CREDIT NOTES

Documents generated by **SAP S/4HANA Cloud** Customer invoices and credit notes can be automatically archived in **Kendox InfoShare**. Using **Kendox InfoShare's** open interface (API), any document can be transferred directly to the archive with the corresponding index values. If you also use **Kendox InfoShare** digital files, documents archived in this way can be automatically assigned to the corresponding digital files without manual intervention.

DIRECT ACCESS TO SALES ORDERS AND OTHER DOCUMENTS

Documents stored in **Kendox InfoShare** can be opened quickly and easily directly from the **SAP S/4HANA Cloud**. This allows a quick view of the original document and other documents such as order confirmations or customer invoices at any time. Access to the document is seamless - there is no need to manually switch to another application.

ORGANISATION AND STRUCTURE WITH THE KENDOX INFOSHARE ORDER FILE

Other options include the use of the **Kendox InfoShare** digital order file, which allows you to organise all the documents associated with a business transaction in a structured, secure and accessible way. Functions such as deadline monitoring, escalation management, template management and ad hoc workflows ensure that you always have the necessary transparency and overview.

